

# Ordering Terms & Conditions

## Ordering

Monday through Friday 9:00 a.m. to 6:00 p.m. Pacific Standard Time at 323.428.9834. You can fax us your orders 24 hours a day at 661.299.4465.

## Payment

All major credit cards – Visa, Mastercard, Discover and American Express.

Orders will be confirmed by telephone when ready to ship.

## Prices

If current prices are not in this catalog please contact Jageaux at 323.428.9834.

Prices in the catalog insert are current and are subject to change without notice.

## Shipping Time & Freight

Orders shipped within 30 days, depending on availability. Actual shipping charges are added to your invoice. Additional charges for packing materials are added to invoice.

## Minimum Order

Minimum order is \$250.00 not including shipping and packing.

## Variations in Art

All Jageaux art is made by hand and is unique. Pieces will vary slightly from pictures in this catalog.

## Aging of Metals

All metals age. Metals that will rust are not used. Copper art is sprayed with a clear finish to slow aging.

## Returns

NO RETURNS will be accepted without prior written authorization.

# Frequently Asked Questions & Answers

## **Q – What hardware is used to hang the art?**

A – For normal dry wall hanging use “E–Z Anchors” available in most hardware stores. For brick and stucco simply use anchors with appropriately sized screws. Place a 1-2 inch washer between the head of the screw and the art. Three to four nails also provide a very industrial look.

## **Q – Does the art function well in outdoor applications?**

A – Yes, see the next question “Is the art going to age?”.

## **Q – Is the art going to age?**

A – Yes all metals age. My copper is sprayed with clear finish to slow the process. Copper will patina the way all coppers do, but age slower in dry environments. Stainless steel should not age much in indoor or outdoor environments. My aluminum will not age much in indoor or outdoor environments. I use high quality metals. I do not use any plated metal sheets. All of my metal sheets are solid.

## **Q – How do handle maintenance and conservation of the art?**

A – You can clean copper by dusting it. Do not use any chemicals, as you might change the artistic finish. Stainless steel and aluminum should also be dusted and can be cleaned with a damp cotton cloth.

## **Q – Why are my prices so unpretentious?**

A – As a professional young artist I have many choices. While I am young and have tons of energy, I am choosing to work and sell a lot of art. One of my goals is to build recognition and fame. I believe this comes from providing unique art at an affordable price. As I grow older I am sure I will simply not have the energy to make as many pieces and travel the country as I currently do.

## **Q – Can you suggest the best environment to hang the art?**

A – I think the art looks best with some light on it. This is due to the reflective nature of my techniques.

## **Q – Can the art be hung at different angles?**

A – With the exception of my current Tree line all of the art is designed to hang at any angle on a flat wall.

## **Q – Is all of the art designed and fabricated by you?**

A – Yes! My art is the passion of my life, and I make it all myself.

## **Q – Are you available for commissions?**

A – Yes! From small wall hangings to monumental–sized outdoor installations in various styles and shapes. I love to do commissions and enjoy the process of bringing my clients vision to fruition.